# CHANGE OF YOUR BILLING ADDRESS

A change of address form is available in the Taxation and Collection section of the website. Please download, complete and email it.



# AUTOMATED ENERGY CALLS

The City of Vaudreuil-Dorion uses an automated calling system to rapidly reach the largest number of residents when an emergency occurs.

### Register to the emergency list!

Online services / Automated emergency calls, at ville.vaudreuil-dorion.gc.ca

somum@ville.vaudreuil-dorion.qc.ca | 450 455-3371

## **CITIZEN PORTAL**

Create your account, on the City's Web site, and take advantage of the following services:

- · Digital citizen card
- Notices and notifications (on-street parking ban)
- Activity calendar
- Requests
- · Status of services
- · And much more!!



## **CONTACT US**

#### FINANCE AND TREASURY DEPARTMENT

City of Vaudreuil-Dorion 2555 Dutrisac, Suite 200 Vaudreuil-Dorion (Quebec) J7V 7E6 450-455-3371, option 7 financestresorerie@ville.vaudreuil-dorion.qc.ca ville.vaudreuil-dorion.qc.ca

#### **HOURS**

Monday to Friday from 8:30 a.m. to noon and from 1:00 p.m. to 4:30 p.m.

#### **SUMMER HOURS** (June 10 to August 30)

Monday to Thursday from 8:00 a.m. to noon and from 1:00 p.m. to 4:45 p.m., Friday from 8:00 a.m. to noon

# YOUR TAX ACCOUNT

2024

## **INSTALMENTS**

Your municipal tax bill is payable in three instalments by the deadlines indicated below:

1st INSTALMENT:

no later than the 30<sup>th</sup> day following the sending of the account

2<sup>nd</sup> INS

**INSTALMENT:** 

no later than Tuesday, June 18, 2024

3<sup>rd</sup>

**INSTALMENT:** 

no later than Wednesday, September 18, 2024



Please respect the provided deadlines and note that no reminder will be sent. Municipal tax bills under \$300 are payable in a single instalment at the latest on the 30<sup>th</sup> day following the sending of the account. If payments are not made on time, interests and penalties at a combined rate of 13% are applied to the amounts due, from the due date.

# **METHODS OF PAYMENT**

Regardless of the method used, allow sufficient time (two or three days) to avoid interests and penalties charges, since the payment will be recorded on the day of its receipt by the City.

#### ONLINE PAYMENT

Online payment via your financial institution's Web site is the most efficient and secure way to pay your municipal taxes and is strongly favoured by the City. Be sure to include your payment reference number on the right of the payment slip. This is an 18 digit numerical sequence. Select "Ville Vaudreuil-Dorion" from the list of suppliers. If you own more than one account, you must register a payment reference number for each of the accounts for which you are making a payment.

# IF YOU CAN NOT USE ONLINE PAYMENT, THE FOLLOWING OPTIONS ARE AVAILABLE.

# In a financial institution, at the counter or at an automated teller machine (ATM)

Make sure that the number registered with your financial institution corresponds to the payment reference number on the right of the payment slip.

### By mail

All checks must be made payable to Ville de Vaudreuil-Dorion. Make sure to write, on the front of the check, payment reference number on the right of the payment slip.



# At the counter of the Finance and Treasury Department in City Hall

Main floor of the City Hall, located at 2555 Dutrisac Street. You may pay in cash, check or debit card. Credit cards are not accepted. Make sure to bring your tax bill. If you are paying by debit card, please ask your financial institution about your daily direct payment limit beforehand.

### Mortgagees

If you have an agreement with your mortgage institution for the payment of your tax bill, it will be indicated in the lower right-hand corner of the payment slip. If your mortgagee's name does not appear on your account, you must contact them to ensure they make your payment. Your mortgagee may ask you to provide a copy of your tax bill. No receipt will be issued for your mortgagee or for you. If the account includes arrears, it is the owner's responsibility to pay and ensure that the mortgagee makes all payments on schedule.